



GOVERNMENT OF INDIA
OFFICE OF THE COMMISSIONER
CENTRAL GOODS & SERVICES TAX AND CENTRAL EXCISE
SILIGURI COMMISSIONERATE
CENTRAL REVENUE BUILDING, 24, HAREN MUKHERJEE ROAD
HAKIMPARA, SILIGURI - 734001
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C. No. V(30)03/CGST/COMP/AMC-COMP/SLG/COM/2020-21/


Dated 02/03/2021

ABRIDGED TENDER NOTICE

Sealed tenders are invited from reputed & experienced company/firm/enterprise/agency for the maintenance of computers & its peripherals-hardware items, installed at various offices/sections/units of the office of the Commissioner, Central Goods & Services Tax and Central Excise, Siliguri Commissionerate, Central Revenue Building, 24, Haren Mukherjee Road, Hakimpara, Siliguri - 734001 & Siliguri CGST Division, Sarat Bose Road, Hakimpara, Siliguri - 734001. The quotation should be submitted in SEALED ENVELOPE marked in BOLD LETTERS as TENDER FOR AMC OF COMPUTERS & ITS PERIPHERALS by following the two bid systems, i.e , 'Technical' & 'Financial ' as prescribed under GFR-2017.

For complete details, the tenderers may contact the Joint Commissioner (Systems), Central Goods & Services Tax and Central Excise, Siliguri Commissionerate, Central Revenue Building, 1st Floor, 24, Haren Mukherjee Road, Hakimpara, Siliguri - 734001 on any working day during official hours or login to departmental web site at www.cbec.gov.in or <https://slgcomm.gov.in>

The last date for receipt of Tender to the undersigned is 15/03/2021 upto 18.00 hours & the bids will be opened on 17/03/2021 at 15.00 hours.


Joint Commissioner
CGST & Central Excise

Siliguri Commissionerate:: Siliguri


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1. The Manager Website, Directorate General of Systems, New Delhi for uploading on website of CBIC.
2. Sh. T. Tonsingh, Inspector, Siliguri for uploading on website of Siliguri Commissionerate.
3. Notice Board.

Annexure - I

Eligibility criteria for Annual Maintenance Contract of computers & its peripherals-hardware items

1. The company/firm/enterprise/agency intending to submit the tender (here-in-after called the Company Vendor) shall be a reputed organization in the field of Hardware & Software maintenance for the last 5 (five) years.
2. The Company should have undertaken AMC for at least one Central Government Department/Public Sector Unit (PSU), in any of the previous 3 (three) years in the territory of India & should provide support from their local offices at the designated customer sites.
3. The company's contract should not have been terminated before the expiry of the full term, in any of the previous years or current year.
4. The company must have qualified & skilled expertise in the following fields and its service engineer must be knowledgeable enough to trouble shoot any problems within a period of 48 (forty eight) hours in these areas:-
 - (i) Maintenance of computers & its peripherals installed at Sections/Units of Head-Quarter of Central Goods & Services Tax and Central Excise, Siliguri Commissionerate, Central Revenue Building, 24, Haren Mukherjee Road, Hakimpara, Siliguri - 734001,
 - (ii) And CGST & Central Excise, Siliguri Division, Sarat Chandra Bose Road, Hakimpara , Siliguri - 734001& Ranges/Offices/Units/Sections located at Sarat Chandra Bose Road, Hakimpara , Siliguri - 734001.
 - (iii) Management of Local Area Network (LAN) & Internet at all the locations mentioned above.
 - (iv) External clearing of computers & its peripherals on periodical basis at all the locations mentioned above.
5. Vendors having the facility of On-Line/Call Center posting, for registering/receiving the service calls & to know their status will be preferable


Joint Commissioner 2/3/21
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