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प्रणाली एवं आंकड़ा प्रबंधन महानिदेशालय,
केंद्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड
प्रथम तल टॉवर 1, एनबीसीसी प्लाजा,
सेक्टर 5, पुष्प विहार, नई दिल्ली-110017
adg.si@icegate.gov.in 011-29561543

F No. V (18)/02/2021-Systems/NBCC

Date: 16-07-2021

Advisory SI/06/2021

Change in process to configure RSA mobile application

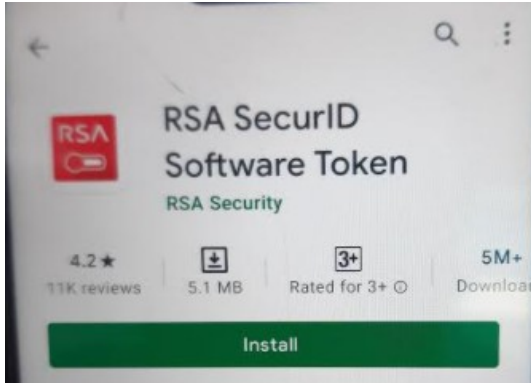
DG Systems had issued [Advisory SI/02/2021](#) dated 22/02/2021 regarding 'Launch of RSA mobile application'. We have made slight change in the process to configure RSA mobile application.

2.0 Updated steps to download and configure RSA mobile app

1. How to download RSA mobile app

1.1. Android Users:

User need to search "RSA SecurID software token" on Google play store and click on install button.

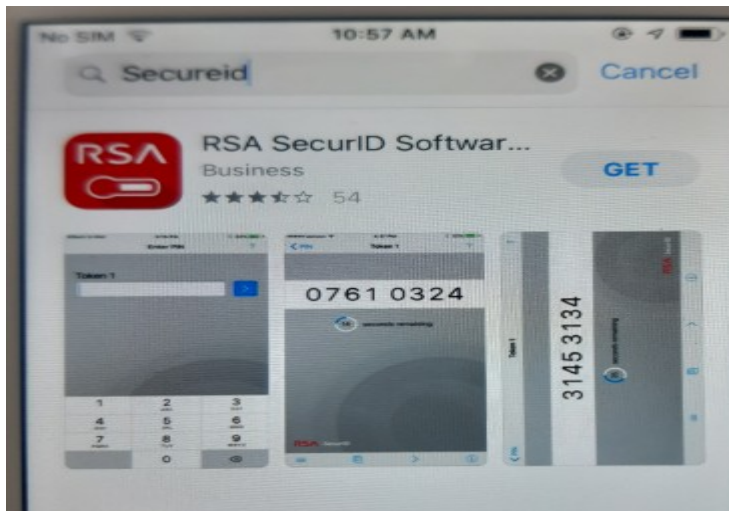


NOTE: Device must be running on Android OS 6.0 or later.

1.2. iOS Users:

Users need to search "RSA SecurID Software Token" in the App Store and click on GET button.

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Note: Device must be running on iOS 11 or later.

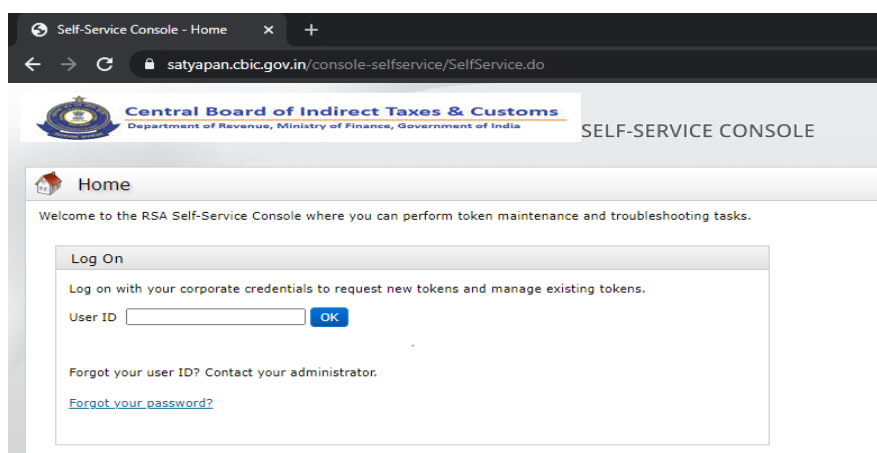
2. Configuration of RSA Mobile App on android/iOS devices.

In order to configure RSA Mobile App on android /IOS devices, users need to follow the below procedure.

- A. Open Satyapan portal on any device with an internet connection by clicking on

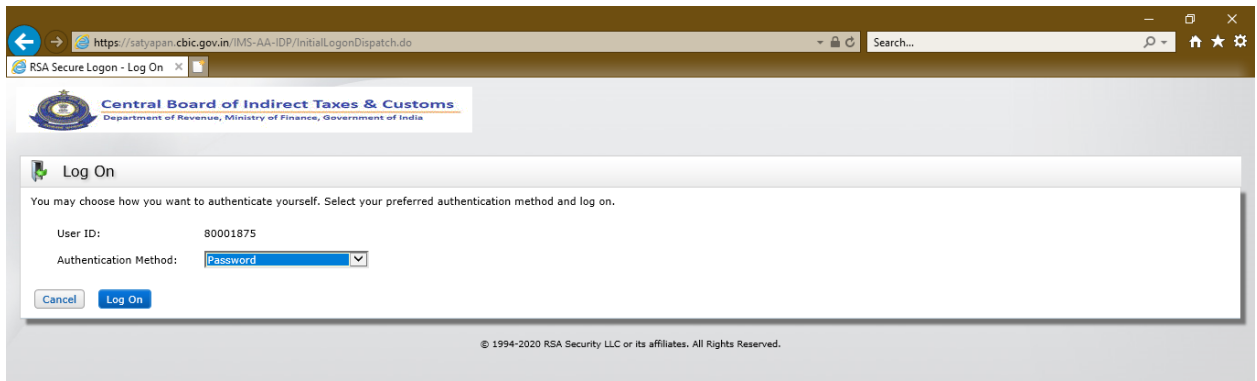
<https://satyapan.cbic.gov.in>

- B. Enter your SSO Id in 'User ID' and click on **OK**.



- C. Select authentication method as **Password** and click on **logon** button

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Log On

You may choose how you want to authenticate yourself. Select your preferred authentication method and log on.

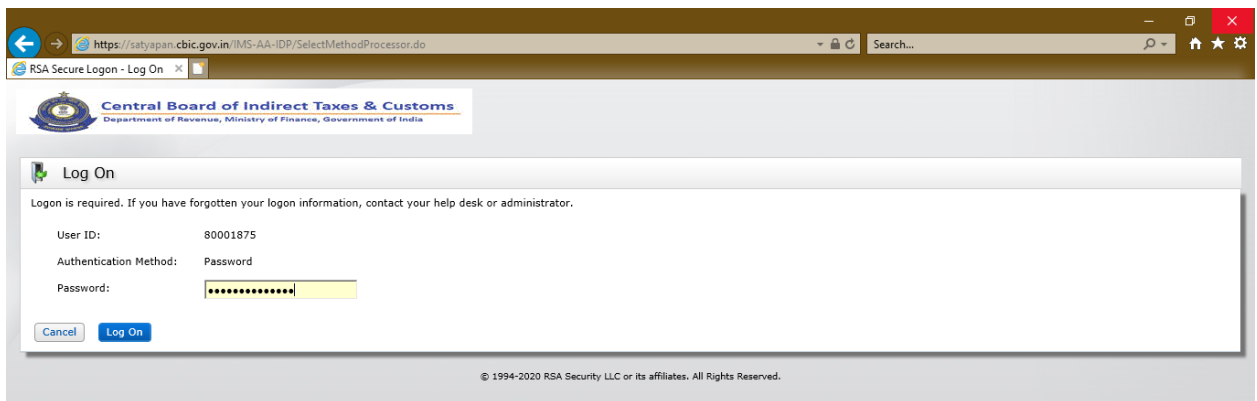
User ID: 80001875

Authentication Method: Password

Cancel Log On

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D. Enter your AIO **Password** and click on **logon** button.



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Log On

Logon is required. If you have forgotten your logon information, contact your help desk or administrator.

User ID: 80001875

Authentication Method: Password

Password:

Cancel Log On

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E. Click on **Request a new token** option.

view your request history.' Below this, there is a 'Notes' section with a warning icon and the text: 'You have not answered security questions that are used for emergency authentication. To answer them, click **set up** in the My'. Below the notes, there is a 'My Authenticators' section with the text: 'Tokens - [request a new token](#) [view SecurID token demo](#)'. Below this, there is the text: 'You do not currently have any tokens.' At the bottom, there is a section titled 'On-Demand Authentication'." data-bbox="178 578 976 881"/>

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SELF-SERVICE CONSOLE

My Account

This page allows you to view your user profile and manage your authenticators. Certain edits to your account require administrator ap You can also use this page to request authenticators and user group membership, and [view your request history](#).

Notes

You have not answered security questions that are used for emergency authentication. To answer them, click **set up** in the My

My Authenticators

Tokens - [request a new token](#) [view SecurID token demo](#)

You do not currently have any tokens.

On-Demand Authentication

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- F. Select the **Mobile token** as per their mobile device (android or iOS) and create a PIN and click on Submit button and on next screen click OK button.

Please Note: -

- This PIN will be used for generating token on RSA Mobile App
- PIN should be between 4 to 8 numeric characters and should not start with digit 0.
- Last 3 PINs cannot be re-used.
- **For ease of remembering PIN, user may enter same PIN as being used for SMS OTP.**

Depending upon officer/ user mobile device, following option needs to be selected: -

- Android users: - Select CBIC Handheld Device Token (Android)
- iPhone users: - Select CBIC Handheld Device Token (iPhone)

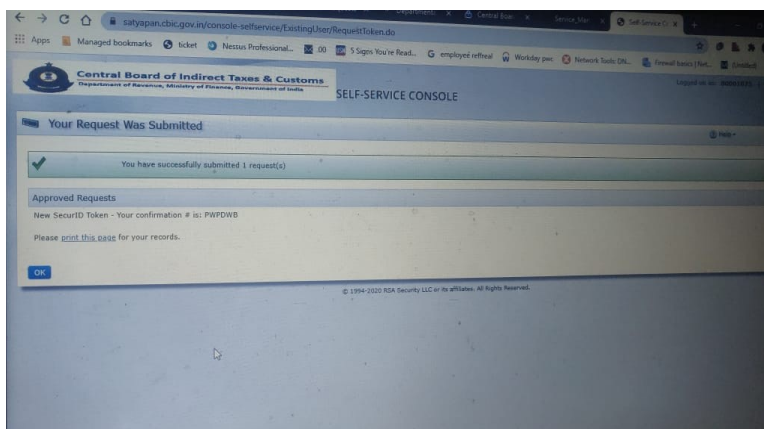
The screenshot displays the 'Request a Token' page on the CBIC Self-Service Console. The page is titled 'Request a Token' and includes the following sections:

- Request a Token:** A section with a radio button for 'Software'.
- Select a Token:** A section with three radio button options:
 - Windows Desktop/Laptop (RSA SecurID(R) Token 4.0 for Windows(R) Desktops) - accompanied by a laptop icon.
 - CBIC Handheld Device Token(iPhone) (RSA SecurID(R) Software Token 2.x for IOS) - accompanied by an iPhone icon.
 - CBIC Handheld Device Token(Android) (RSA SecurID(R) Software Token 2.x for Android(TM)) - accompanied by an Android phone icon.
- Create Your PIN:** A section with two input fields: 'Create PIN:' and 'Confirm PIN:'. A note states: 'You must create a PIN for the new token. A PIN is combined with a tokencode to create a passcode used for authentication. Your PIN must be between 4 and 8 characters long, contain only numeric characters. You cannot re-use any of your last 3 PINs.'
- Reason for Token Request:** A section with a text area for 'Reason for Token Request:'. A note states: 'Please explain why you are requesting this token. For example, to access a Virtual Private Network (VPN), or to replace a lost token.'

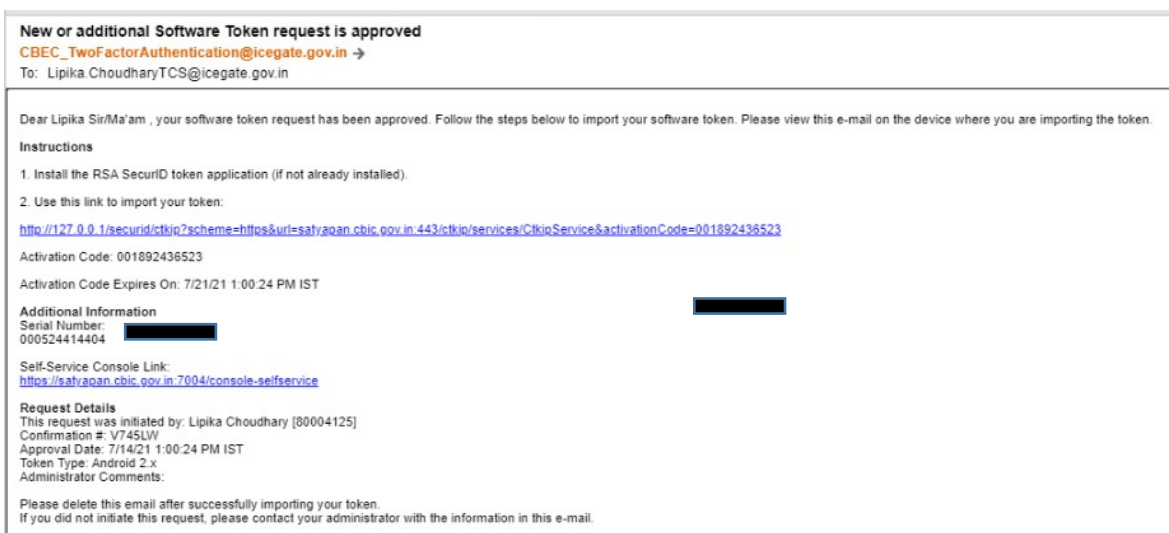
At the bottom of the page, there are 'Cancel' and 'Submit' buttons.

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- G. Click on 'OK'.



- H. You will receive the below email on your registered @gov.in/@icegate.gov.in email id.



- I. You need to open this email on your mobile device, on which RSA mobile application is installed, using browser click on the below link

In case of android mobile token – This email will have below link

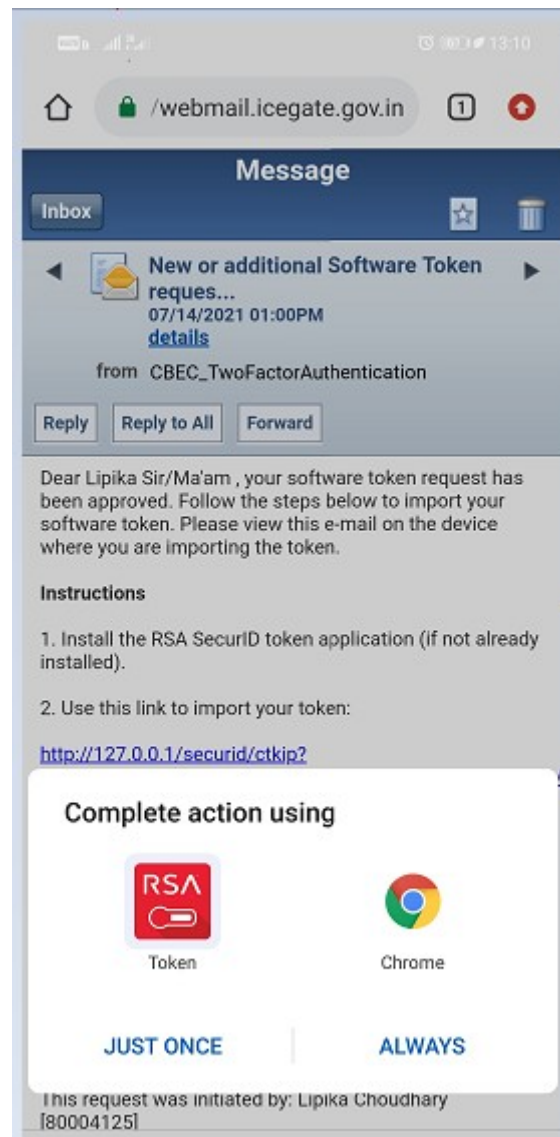
<http://127.0.0.1/secuid/ctkip?scheme=https&url=satyapan.cbic.gov.in:443/ctkip/services/CtkipService&activationCode=xxxxxxx>

In case of iphone mobile token – This email will have below link

<com.rsa.secuid://ctkip?url=https://satyapan.cbic.gov.in:443/ctkip/services/CtkipService&activationCode=00179183952>

- J. It will ask you to select RSA Token (RSA mobile application) or chrome/safari browser. Please select RSA Token.

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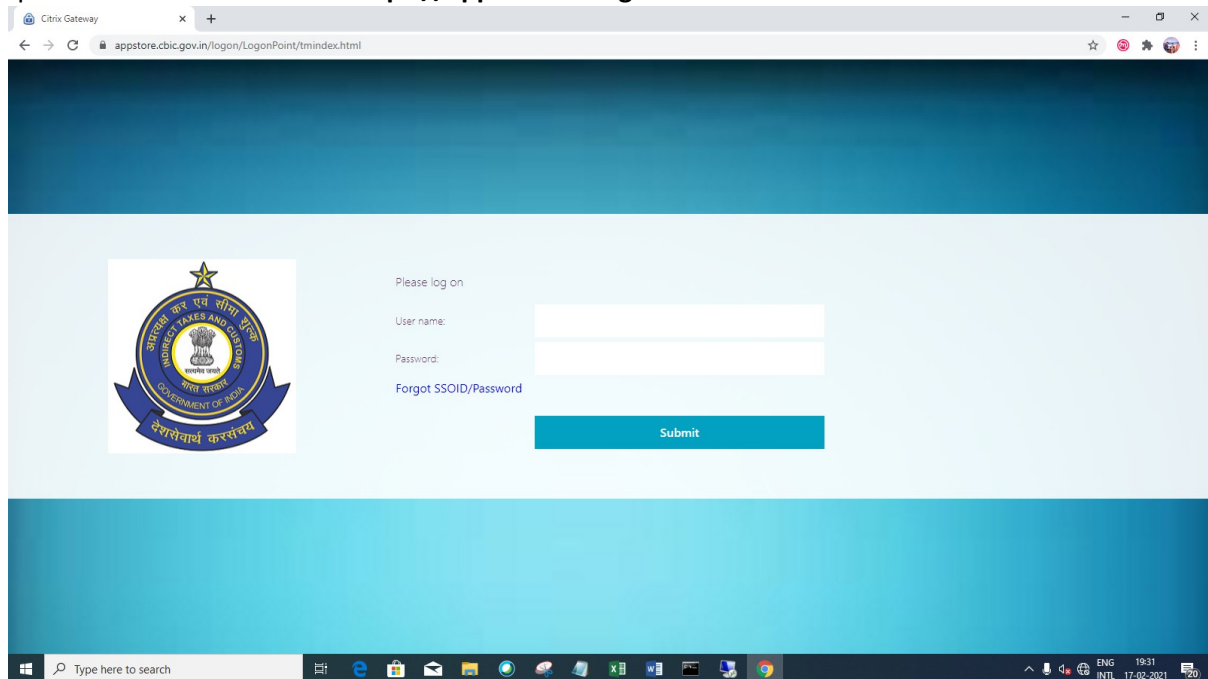
K. User will receive the messages "Token imported successfully".

3. How to use RSA Mobile App for login in Citrix app store and VPN device

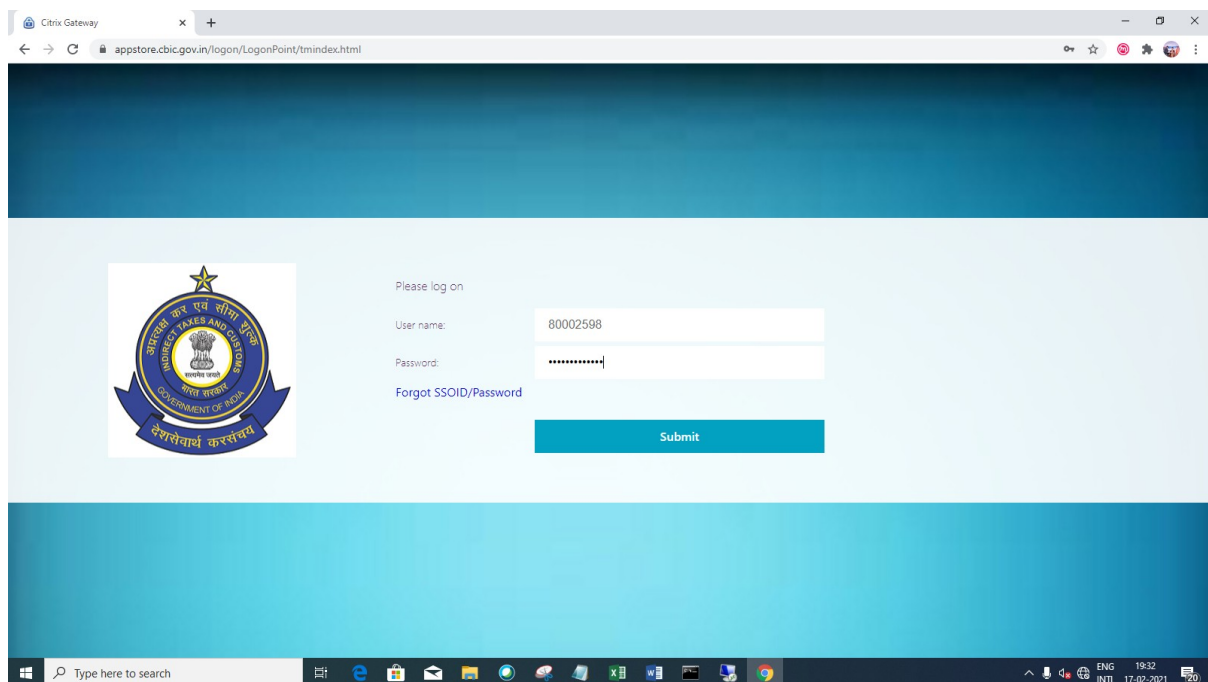
3.1. Citrix login using Secure ID token

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1. Open the URL in browser as - <https://appstore.cbic.gov.in>

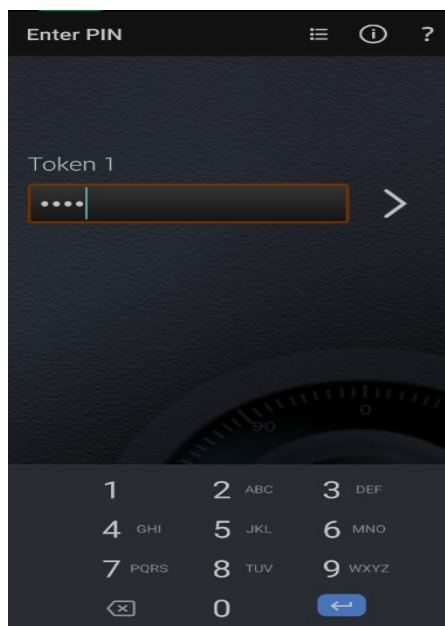


2. Enter **SSOID** and **AIO** login password.



3. On new screen, it will ask for RSA token/passcode. For RSA token/passcode, open the RSA Mobile App on the phone and enter the pin in mobile application that has been set by you above in **Section 2 point F**.

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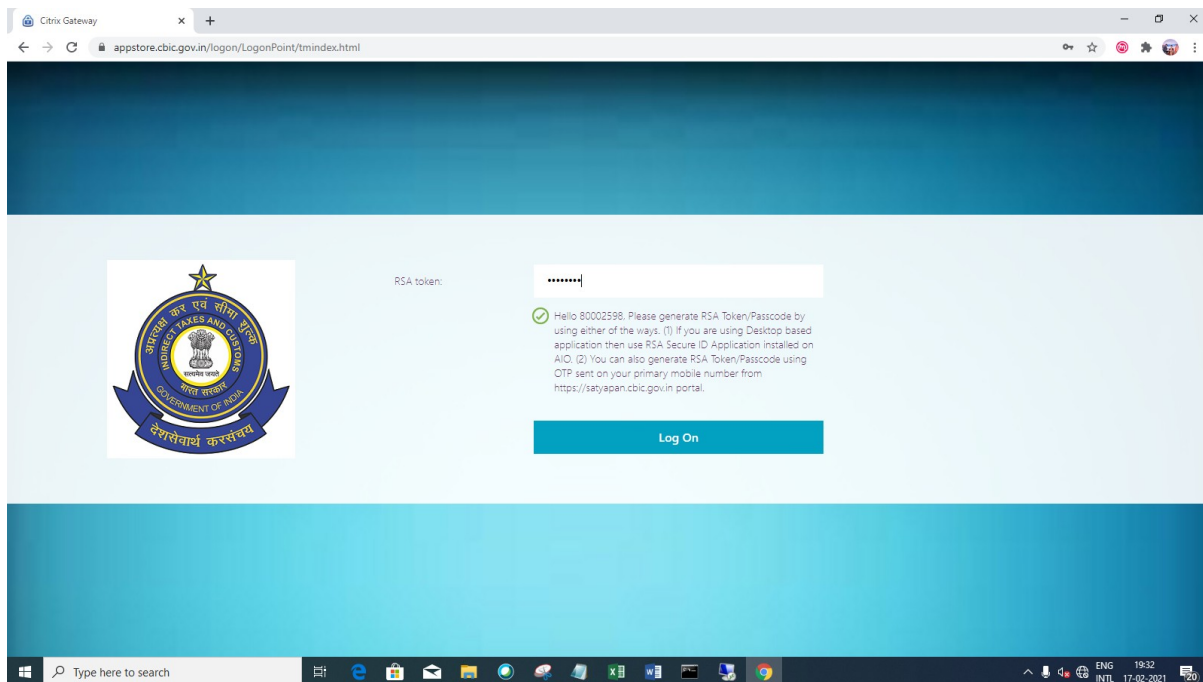


4. This will generate **6 Digit random RSA token**; you need to enter this code on login screen showing on Step 3.



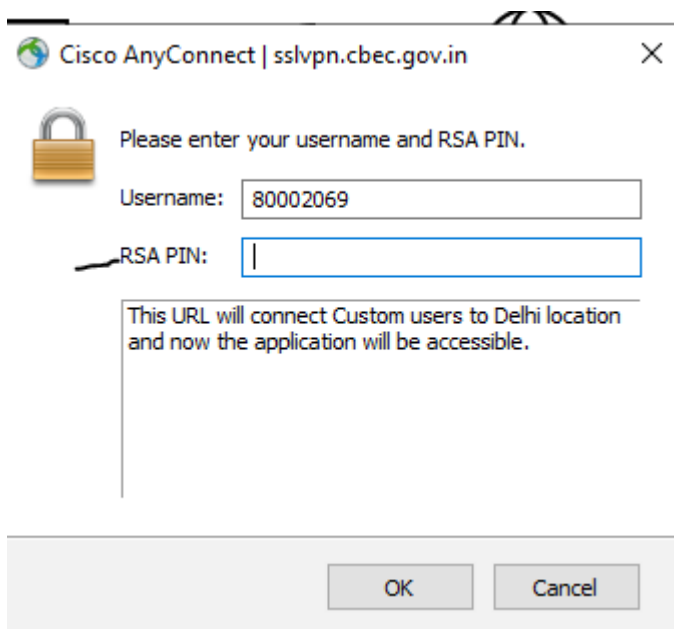
5. Enter this 6-digit token code in appstore and click on log on button, you will be successfully logged in.

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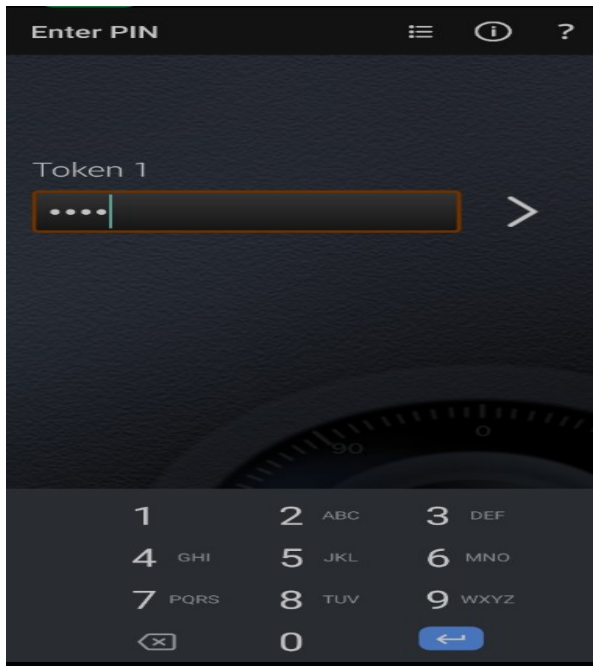
3.2. VPN login using Secure ID token

1. Open the CISCO VPN client and click on connect button.
2. Enter **SSOID** in Username



3. Open the RSA Mobile App on the phone and enter the pin in mobile application that has been set by you in **Section 2 point F**.

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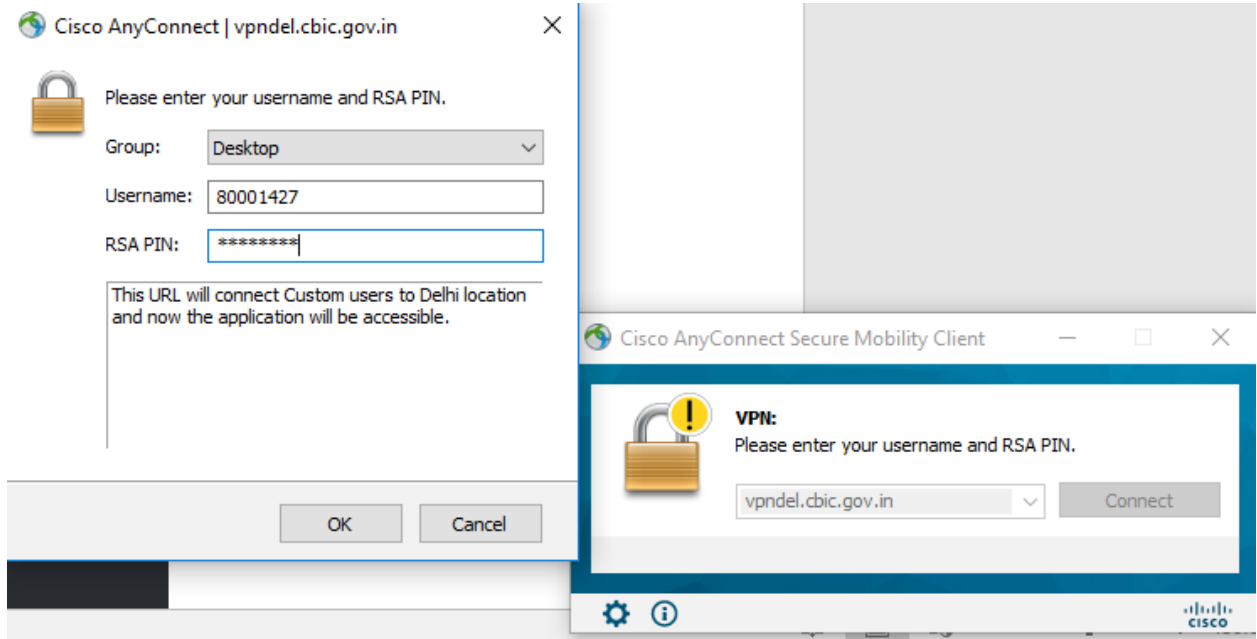


6. This will generate 6 Digit random code; you need to enter this code on the screen showing on Step 2.



7. Now enter this 6-digit code in the RSA PIN option and click ok, you would be successfully connected to VPN.

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For any issues please contact Saksham.seva@icegate.gov.in.

(Vinayak Chandra Gupta)

Additional Director General (Systems)