



Directorate General of
Systems & Data management
Customs & Indirect Tax
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F.NO: IV (18)/02/2019 - Systems-NBCC

Date: 26/09/2019

Advisory S1/06/2019: RSA Two-Factor Authentication (2FA)

Many instances have come to CBIC's notice where officer's SSO Id & password have been compromised, which has led to unauthorized application access. In order to address such situation and add an extra layer of security, CBIC has started deployment of RSA Two-Factor authentication (RSA-2FA) for providing secure login into Citrix. At present users are accessing Customs & GST application, for which he/she is mapped, by entering his/her SSO Id and Password. With deployment of RSA-2FA, in addition to one's SSO Id and password, user is required to enter RSA Token/Passcode also, which has to be generated using PIN, either on AIO or on registered mobile number.


2.0 Detailed SoP issued by DG systems in this regard is enclosed herewith for ready reference. Officers must go through this SoP and follow the procedure/steps for smooth transition from existing system of Login to RSA-2FA login.

3.0 RSA-2FA is being deployed in phases and at first, it is being enabled for the AC/DC level officers who are required to sanction GST refunds via Single Disbursement Authority.

In case of any issues, please reach out to Saksham Seva at

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26/9/2019

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