



सत्यमेव जयते

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Central Board of Indirect Taxes and Customs

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F. No. : DIC/WEB/1/2020-WEB-O/o Pr COMM-R-DIC-DELHI-Part(1)  
Date : 02.07.2021

Madam/Sir,

**Subject:- Online filing of AEO T2 and AEO T3 applications: Launch of Version 2.0 of web-application for filing, real-time monitoring, and digital certification- regarding**

As you are aware, processing of AEO-T1 applications is fully digitised on the web-application hosted on [www.aeoindia.gov.in](http://www.aeoindia.gov.in) and has been running smoothly since December, 2018. This office has been working for quite some time to get on-board other AEO tiers such as T2 and T3 on this web-application so as to completely align on-line processing of AEO applications & certification for all importers/exporters.

2. It gives me immense pleasure to inform that the Board has decided to launch version 2.0 of the web application for on-line filing of AEO-T2 and T-3 applications, real-time monitoring, and digital certification vide Circular No. 13/2021-Custom dated 01.07.2021 (copy attached for ready reference).

3. The version 2.0 will be live from 07.07.2021, as updated version of the existing web application & <URL [www.aeoindia.gov.in](http://www.aeoindia.gov.in)> will be made accessible for both applicants and the customs officials from 07.07.2021 onwards.

4. At this point, the module allows for online filing of the AEO T2/T3 applications. Owing to the constraint in bandwidth and database space, the application cannot include the entire set of documents (which usually run into 500-800 pages) at present. However specific provisions have been made in the web-application in the form of 'upload' to include the complete application with relevant annexures. In the next phase of development, the module shall be graduated to a complete stand-alone module with no need of manual processing. However, in the interim, the module mirrors the manual processing by different officials to prepare a consistent and real time MIS report that would help in timely processing and intervention, and enable the applicant to follow the status of their application.

5. For ease of reference a step-wise guide for applicants and Custom Officers is being enclosed which would assist in getting familiarised about the change in process of AEO T2&T3 application processing. Besides, the necessary log-in credentials for a new level of processing on web-application i.e. Assistant Commissioner/ Deputy Commissioner & Joint Commissioner/ Additional Commissioner levels are also being shared separately over e-mail. Apart from log-in credentials for the new levels viz. AC/DC & JC/ADC, login credentials for all other levels would remain same as being used for AEO T-1 processing.

6. It is therefore requested that the AEO Cell and the Trade in your jurisdiction may be sensitised with this version 2.0 of Web application. As a beginning in this direction, a virtual webinar has been scheduled for 6<sup>th</sup> July, 2021 at 12:00 PM for sharing key features and functionalities of this web-app for AEO T2 and AEO T3 application processing with all the zonal AEO Programme Managers & AEO Nodal Officers to ensure preparedness for a successful roll-out

With regards,

Yours sincerely



Arti Agarwal Srinivas

Encl:

1. Circular 13/2021- Cus dated 01.07.2021
2. Step Wise Guide for Officials (as e-mail attachment)
3. Login credential for AC/DC & JC/ADC (as e-mail attachment)

To,

All the Pr. Chief Commissioners/Chief Commissioners, Customs Zone

Copy to

All the Zonal AEO Programme Managers