67. MANAGEMENT, MAINTENANCE OR REPAIR SERVICES FOR GOODS, EQUIPMENTS OR PROPERTIES

(A) Date of Introduction: 01.07.2003 (Notification No.7/2003-S.T.dated 20.06.2003)

(B) Definition and scope of service:

“Taxable Service” means any service provided or to be provided to any person, by any person in relation to management, maintenance or repair;

[Section 65 (105) (zzg) of Finance Act, 1994 as amended]

“Management, Maintenance or Repair” means any service provided by—
(i) any person under a contract or an agreement; or
(ii) a manufacturer or any person authorised by him, in relation to,—
(a) management of properties, whether immovable or not;
(b) maintenance or repair of properties, whether immovable or not; or
(c) maintenance or repair including reconditioning or restoration, or servicing of any goods, excluding a motor vehicle;

‘Explanation.—For the removal of doubts, it is hereby declared that for the purposes of this clause, -
(a) “goods” includes computer software;
(b) “properties” includes information technology software;

[Section 65(64) of Finance Act, 1994 as amended]

(C) Rate of Tax & Accounting Code:

<table>
<thead>
<tr>
<th>Service Tax</th>
<th>Rate of Tax</th>
<th>Accounting Code</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>10% of the value of</td>
<td>00440245</td>
</tr>
<tr>
<td>Education Cess</td>
<td>2% of the service tax</td>
<td></td>
</tr>
<tr>
<td></td>
<td>payable</td>
<td>00440298</td>
</tr>
<tr>
<td>Secondary and Higher</td>
<td>1% of the service tax</td>
<td>00440426</td>
</tr>
<tr>
<td>Education Cess</td>
<td>payable.</td>
<td></td>
</tr>
<tr>
<td>Other Penalty/interest</td>
<td>As levied or applicable</td>
<td>00440246</td>
</tr>
</tbody>
</table>

(Rate of tax is effective from 24.02.2009.)

(D) Classification of Taxable Services:
(1) The classification of taxable services shall be determined according to the terms of the sub-clauses (105) of section 65;

(2) When for any reason, a taxable service is prima facie, classifiable under two or more sub-clauses of clause (105) of section 65, classification shall be effected as follows:
(a) the sub-clause which provides the most specific description shall be preferred to sub-clauses providing a more general description;
(b) composite services consisting of a combination of different services which cannot be classified in the manner specified in clause (a), shall be classified as if they consisted of a service which gives them their essential character, in so far as this criterion is applicable;
(c) when a service cannot be classified in the manner specified in clause (a) or clause (b), it shall be classified under the sub-clause which occurs first among the sub-clauses which equally merits consideration.

( Sec.65A of Finance Act,1994)

(E) Valuation of taxable services for charging Service tax

(1) Service tax chargeable on any taxable service with reference to its value shall,—

(i) in a case where the provision of service is for a consideration in money, be the gross amount charged by the service provider for such service provided or to be provided by him;

(ii) in a case where the provision of service is for a consideration not wholly or partly consisting of money, be such amount in money, with the addition of service tax charged, is equivalent to the consideration;

(iii) in a case where the provision of service is for a consideration which is not ascertainable, be the amount as may be determined in the prescribed manner.

(2) Where the gross amount charged by a service provider, for the service provided or to be provided is inclusive of service tax payable, the value of such taxable service shall be such amount as, with the addition of tax payable, is equal to the gross amount charged.

(3) The gross amount charged for the taxable service shall include any amount received towards the taxable service before, during or after provision of such service.

(4) Subject to the provisions of sub-sections (1), (2) and (3), the value shall be determined in such manner as may be prescribed.

Explanation.—For the purposes of this section,—

(a) “consideration” includes any amount that is payable for the taxable services provided or to be provided;

(b) “money” includes any currency, cheque, promissory note, letter of credit, draft, pay order, travellers cheque, money order, postal remittance and other similar instruments but does not include currency that is held for its numismatic value;

(c) “gross amount charged” includes payment by cheque, credit card, deduction from account and any form of payment by issue of credit notes or debit notes and ‘book adjustment, and any amount credited or debited, as the case may be, to any account, whether called “Suspense account” or by any other name, in the books of account of a person liable to pay service tax, where the transaction of taxable service is with any associated enterprise.

( Sec.67 of Finance Act,1994)

Inclusion in or Exclusion from value of certain expenditure or cost:

(1) Where any expenditure or costs are incurred by the service provider in the course of providing taxable service, all such expenditure or costs shall be treated as consideration for the taxable service provided or to be provided and shall be included in the value for the purpose of charging service tax on the said service.
(2) The expenditure or costs incurred by the service provider as a pure agent of the recipient of service, shall be excluded from the value of the taxable service if all the following conditions are satisfied, namely:-

(i) the service provider acts as a pure agent of the recipient of service when he makes payment to third party for the goods or services procured;

(ii) the recipient of service receives and uses the goods or services so procured by the service provider in his capacity as pure agent of the recipient of service;

(iii) the recipient of service is liable to make payment to the third party;

(iv) the recipient of service authorizes the service provider to make payment on his behalf;

(v) the recipient of service knows that the goods and services for which payment has been made by the service provider shall be provided by the third party;

(vi) the payment made by the service provider on behalf of the recipient of service has been separately indicated in the invoice issued by the service provider to the recipient of service;

(vii) the service provider recovers from the recipient of service only such amount as has been paid by him to the third party; and

(viii) the goods or services procured by the service provider from the third party as a pure agent of the recipient of service are in addition to the services he provides on his own account.

[Rule 5(2) of Service Tax (Determination of Value) Rules,2006]]

(F) Clarifications issued by the Board:

(i) The Board vide Circular No.96/7/2007-ST dated 23.08.2007 on advertising agency services has clarified the following issues-

| 053.01 /23.08.07 | Services provided by any person to a customer in relation to management, maintenance or repair is liable to service tax [section 65(105)(zzg)]. “Management, maintenance or repair” includes maintenance or repair of any goods, excluding motor vehicle [section 65(64)]. Whether maintenance or repair of software is liable to service tax? | Explanation to section 65(64) provides that “goods” includes computer software. Since, maintenance or repair of any goods is liable to service tax, services provided in relation to maintenance or repair or servicing of computer software is liable to service tax under “management, maintenance or repair” service [section 65(105)(zzg)]. |
(G) Exemption & Exclusion:

1. Exemption to Small Scale Service Providers:

   In exercise of the powers conferred by sub-section (1) of section 93 of the Finance Act, 1994
   (32 of 1994) (hereinafter referred to as the said Finance Act), the Central Government, on being satisfied
   that it is necessary in the public interest so to do, hereby exempts taxable services of aggregate value not
   exceeding Ten lakh rupees in any financial year from the whole of the service tax leviable thereon under
   section 66 of the said Finance Act:

   Provided that nothing contained in this notification shall apply to,-
   (i) taxable services provided by a person under a brand name or trade name,
   whether registered or not, of another person; or
   (ii) such value of taxable services in respect of which service tax shall be paid by such person and in
   such manner as specified under sub-section (2) of section 68 of the said Finance Act read with

2. The exemption contained in this notification shall apply subject to the following
   conditions, namely:-
   (i) the provider of taxable service has the option not to avail the exemption contained in this notification
   and pay service tax on the taxable services provided by him and such option, once exercised in a
   financial year, shall not be withdrawn during the remaining part of such financial year;
   (ii) the provider of taxable service shall not avail the CENVAT credit of service tax paid on any input
   services, under rule 3 or rule 13 of the CENVAT Credit Rules, 2004 (herein after referred to as the said
   rules), used for providing the said taxable service, for which exemption from payment of service tax under
   this notification is availed of;
   (iii) the provider of taxable service shall not avail the CENVAT credit under rule 3 of the said rules, on
   capital goods received in the premises of provider of such taxable service during the period in which the
   service provider avails exemption from payment of service tax under this notification;
   (iv) the provider of taxable service shall avail the CENVAT credit only on such inputs or input services
   received, on or after the date on which the service provider starts paying service tax, and used for the
   provision of taxable services for which service tax is payable;
   (v) the provider of taxable service who starts availing exemption under this notification shall be required
   to pay an amount equivalent to the CENVAT credit taken by him, if any, in respect of such inputs lying in
   stock or in process on the date on which the provider of taxable service starts availing exemption under
   this notification;
   (vi) the balance of CENVAT credit lying unutilised in the account of the taxable service provider after
   deducting the amount referred to in sub-paragraph (v), if any, shall not be utilised in terms of provision
   under sub-rule (4) of rule 3 of the said rules and shall lapse on the day such service provider starts
   availing the exemption under this notification;
   (vii) where a taxable service provider provides one or more taxable services from one or more
   premises, the exemption under this notification shall apply to the aggregate value of all such taxable
   services and from all such premises and not separately for each
   premises or each services; and
   (viii) the aggregate value of taxable services rendered by a provider of taxable service from one or more
   premises, does not exceed rupees Ten lakhs in the preceding financial year.

3. For the purposes of determining aggregate value not exceeding ten lakh rupees, to avail exemption
   under this notification, in relation to taxable service provided by a goods transport agency, the payment
   received towards the gross amount charged by such goods transport agency under section 67 for which
   the person liable for paying service tax is as specified under subsection (2) of section 68 of the said
   Finance Act read with Service Tax Rules, 1994, shall not be taken into account.

Explanation.- For the purposes of this notification,-

(A) "brand name" or "trade name" means a brand name or a trade name, whether registered or not, that is
   to say, a name or a mark, such as symbol, monogram, logo, label, signature, or invented word or
   writing which is used in relation to such specified services for the purpose of indicating, or so as to
indicate a connection in the course of trade between such specified services and some person
using such name or mark with or without any indication of the identity of that person;

(B) “aggregate value not exceeding *ten lakh rupees* means the sum total of first consecutive payments
received during a financial year towards the gross amount, as prescribed under section 67 of the
said Finance Act, charged by the service provider towards taxable services till the aggregate
amount of such payments is equal to ten lakh rupees but does not include payments received
towards such gross amount which are exempt from whole of service tax leviable thereon under
section 66 of the said Finance Act under any other notification.

4. This notification shall come into force on the 1st day of April, 2005.


2. **Services to UN Agencies**

Services provided to United Nations or an International Organizations are exempt.

[Notification No. 16/2002-ST, dated 2-8-2002]

3. **Export of service**: Any service which is taxable under clause 105 of Section 65 may be exported
without payment of service tax.

( Rule 4 of Export of Services Rules,2005)

4. **Exemption to services provided to a developer of SEZ or a unit of SEZ:**

Exempts the taxable services specified in clause (105) of section 65 of the said Finance Act, which are
provided in relation to the authorized operations in a Special Economic Zone, and received by a
developer or units of a Special Economic Zone, whether or not the said taxable services are provided
inside the Special Economic Zone, from the whole of the service tax leviable thereon under section 66 of
the said Finance Act subject to certain conditions. (Refer notification for details)

{ Notification No. 09/2009ST dated 03.03.2009 (Prior to 03.03.2009 Notfn.No4/2004-ST dated 31.03.2004)}

5. **Exemption to value of goods & material sold by service provider**: In exercise of the powers
conferred by section 93 of the Finance Act, 1994 (32 of 1994), the Central Government, being satisfied
that it is necessary in the public interest so to do, hereby exempts so much of the value of all the taxable
services, as is equal to the value of goods and materials sold by the service provider to the recipient of
service, from the service tax leviable thereon under section (66) of the said Act, subject to condition that
there is documentary proof specifically indicating the value of the said goods and materials.

(Notification No. 12/2003-ST dated 20.06.2003 effective from 01.07.2003)

6. **Exemption to taxable services provided by TBI and STEP**: All taxable services, provided by a
Technology Business Incubator (TBI) or a Science and Technology Entrepreneurship Park (STEP)
recognized by the National Science and Technology Entrepreneurship Development Board (NSTEDB) of
the Department of Science and Technology, Govt. of India from the whole of the service tax leviable
thereon subject to certain conditions and procedures. (Refer notification for details)

(Notification No.09/2007 ST dated 01.03.2007)

7. **Exemption to taxable services provided by entrepreneurs located within the premises of TBI or
STEP**: All taxable services, provided by an entrepreneur located within the premises of a Technology
Business Incubator (TBI) or a Science and Technology Entrepreneurship Park (STEP) recognized by the
National Science and technology Entrepreneurship Development Board (NSTEDB) of the Department of Science and Technology, Govt. of India from the whole of the service tax leviable thereon subject to certain conditions and procedures. (Refer notification for details)

(Notification No.10/2007 ST dated 01.03.2007)

8. Exemption to services provided to Foreign Diplomatic Missions or Consular Post in India: All services provided by any person, for the official use of a Foreign Diplomatic Mission or Consular Post in India are exempted from service tax subject to certain conditions and procedures. (Refer notification for details)

(Notification No. 33/2007-ST dated 23.05.2007)

9. Exemption to services provided for personal use of a family member of Diplomatic Agent or Career Consular Officers posted in Foreign Diplomatic Mission/Consular Post in India: All services provided by any person, for personal use of family member of Diplomatic Agents or Career Consular officers posted in a Foreign Diplomatic Mission or Consular Post in India are exempted from service tax subject to certain conditions and procedures. (Refer notification for details)

(Notification No. 34/2007-ST dated 23.05.2007)