NOTICE INVITING QUOTATIONS FOR ANNUAL CONTRACT OF HOUSE-KEEPING FOR THE PERIOD 01.01.2021 to 31.12.2021

1. Sealed tenders are invited from reputed House Keeping Contractor for cleaning and housekeeping of the office buildings including constructed area and open premises of Deputy Director, Directorate General of Goods and Services Tax Intelligence (DGGI), 2nd Floor, Sanchar Sadan, Cannaught Place, N-5, CIDCO, Aurangabad, Maharashtra-431003 on Annual Contract basis for the period 01.01.2021 to 31.12.2021 by deploying required 2 persons as housing keeping. The details are as follows:

<table>
<thead>
<tr>
<th>Sr. No.</th>
<th>Name of the Building</th>
<th>Carpet Area (Approx)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Office of the Deputy Director, Directorate General of Goods and Services Tax Intelligence (DGGI), 2nd Floor, Sanchar Sadan, Cannaught Place, N-5, CIDCO, Aurangabad, Maharashtra-431003</td>
<td>2643 Sq. Ft.</td>
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</tbody>
</table>

Area is subject to variation up to 10%.

2. **SCOPE OF WORK.**

1. Cleaning, sweeping and wet mopping of the entire area, including the surrounding.
2. Collection of all sweeping, garbage and waste material and their effective disposal as per environmental norms, stuffing, transportation of waste material till the dumping yard.
3. Thorough cleaning of toilets including urinals along with attached water tanks and wash basins, using disinfectants like Lyzol, Harpic, Vim, Surf etc. twice a day and whenever required.
4. Movement of furniture, routine files, and other office equipments, whenever required includes shifting of furniture.
5. Dusting and cleaning of all furniture like Table, Chairs, Racks, Almirahs, Computer table/ chair and electronic gadgets like computer, telephone, fax machines, photo copier machines, sofa-sets, fans etc.

6. Cleanings of entire floor space & pantry area, wiping and cleaning of wooden formica and glass surfaces, internal and external cleaning of window panes, sills, frames & doors and plant pots and removal of stagnant water.

7. Miscellaneous services such as serving of drinking water / refreshment, etc., during Conference/ Meetings/ Seminars and visit of Taxpayers in office.

8. Cleaning of venetian blinds, ceilings, walls, AC duct, grills and beams.

9. Removal of blockages and clogging in the wash basin and other sanitary fittings for smooth outflow of waste water.

10. General maintenance and up keep of the entire office premises.

11. The Contractor shall be responsible for the proper sweeping, mopping and cleaning of the work place and should keep the office premises includes, kitchen and utensils, other rooms, toilets etc neat and tidy. The towels, curtains etc. shall be sent to the laundry for washing, ironing and to be collected by the Contractor. The charges for the same shall be borne by the Contractor. Any breach of these conditions will result in the immediate termination of the contract.

12. Contractor should quote rate without material

3. **Jobs to be carried out weekly.**

   i) Cleaning of window panes with mild detergent such as Colin and any other cleaning operation assigned / required.

   ii) Vacuum cleaning in the computer section, all computers in the office and the sofa sets, twice a week.

   iii) Cleaning of all tables and ceiling fans, tube lights, A.C. grills and light covers.

   iv) Scrubbing and disinfecting of all toilets.

   v) Scrubbing and cleaning of all floor areas of the buildings.

   vi) Cleaning of all the glass structures with soap and paper.

   vii) Cleaning of staircase, staircase landings and elevator areas.

4. **Terms and Conditions:**

   1.
a) Bidders providing similar service to other Government Departments will be given preference.

b) Bidders should be paying minimum wages to their employees in time, as per Govt. of India Ministry of Labour & Employment, Office of the Chief Labour Commissioner (C), New Delhi order dated 12.10.2020 under F. No. 1/20(5)/2019-LS-II (As amended time to time).

c) It shall be mandatory for the Bidders to be duly registered with ESIC, Provident Fund, GST and other relevant statutory authorities dealing with employment of labour, as per Central Government of India, Ministry of Labour & Employment Office of the Deputy Chief Labour Commissioner (Central). Apart from the above all existing statutory regulations of both the State as well as the Central Govt., shall be adhered to by the Contractor and all the records maintained thereof shall be available for scrutiny by this office every quarter. Any failure to comply with any of the above regulations or any deficiency in service will render this contract liable for immediate termination without any prior notice.

d) Bidders should be paying minimum wages on due time (monthly) to their employees in time, as prescribed by the relevant orders in force.

e) Employing local youths will be given preference.

f) The person employed should work on all days except Sundays. However under exemption cases person employed will be needed to assist officers on Government Holiday & Sunday.

g) The working hours will be from 08.00 hrs to 20.00 hrs daily including lunch break of one hour (13.30 to 14.00 Hrs.).

h) Bidder should state the lump sum amount to be charged on monthly basis rate per sq. ft. per month. The rate quoted in as above should be inclusive of applicable taxes like GST.

i) Bidder should not indulge in employing child labour. He should also give break up of wages to be paid per month per person. Bidder should give the total no of person to be employed including one supervisor who shall be responsible for maintaining the activities and attendance of the worker. He should maintain roster of attendance (in time – out time) of the workers and produce to Senior Intelligence Officer (Admn) for verification whenever required.

j) TDS implication will be applicable.
2. The Directorate General of Goods and Service Tax Intelligence, Aurangabad Regional Unit, Aurangabad (hereinafter referred to as the Directorate) reserves the right to postpone and/or extend the date of receipt/opening of Rates/Quotation or to withdraw the same, without assigning any reason thereof.

3. The Contractors are required to submit the complete Rates/Quotations only after satisfying each and every condition laid down.

4. All the rates must be written both in figures and in words. Corrections, if any, are to be made by crossing out, initialling, dating and rewriting. In case of discrepancy between the words and figures the rates indicated in figures shall prevail. All overwriting/cutting, insertions shall be authenticated and attested.

5. Rates/Quotations should be submitted and signed by the authorized representative of the Contractor with its current business address.

6. The Contractors must comply with the Rates/Quotations, specification and all terms and conditions of contract. No deviation in the Terms & Conditions of the Contract shall be entertained unless specifically mentioned by the contractor in the Rates/Quotations and accepted by the Directorate.

7. Notwithstanding anything contained herein, the Directorate reserves the right to terminate the contract by giving 1 (one) month’s notice in writing without assigning any reason. This office does not bind itself to accept the lowest tender and also reserves the right to reject any quotation without assigning any reason whatsoever.

8. Insurance cover protecting the agency against all claims applicable under the Workmen’s Compensation Act, 1948, shall be taken by the contractor. The contractor shall arrange necessary insurance cover for all persons deployed by him for short duration. The Directorate shall not entertain any claim arising out of mishap, if any, which may take place. In the event of any liability/claim falling on this Directorate, the same shall be reimbursed/indemnified by the Contractor.

9. Contractor shall in no case lease/transfer/sublet or appoint caretaker for services.

10. No other person except Contractor’s authorized representative shall be allowed to enter the premises of the Directorate.

11. Contractor shall be solely responsible for payment of wages/salaries other benefits and allowances to his personnel that might become applicable
under any Act or Order of the Govt. The Directorate shall have no liability whatsoever in this regard and the Contractor shall indemnify this Directorate against any/all claims which may arise under the provisions of various Acts, Govt. Orders etc.

12. Contractor shall be fully responsible for theft, burglary, fire or any mischievous deeds by his staff. Any loss due to any of above reasons shall be compensated by the Contractor.

13. It is made clear that the engagement of the service provider does not in any way confer any right to the service provider or the persons that may be deployed by him in this office for claiming any regular or part time employment in this office or any other Govt. Office.

14. The Contractor will provide his staff with the necessary uniform. The cost will be borne by the service provider.

15. Photographs, full address and telephone number of all housekeeping personnel should be provided for records. The Police verification of all personnel should be completed in all respects.

16. No private work should be done within the office premises.

17. The quotations should be accompanied by an earnest money of **Rs. 10,000/- (Rupees Ten Thousand Only)** in the form of Bank Draft (DD) only in the name of the Administrative Officer, Directorate General of Goods and Service Tax Intelligence, Nagpur Zonal Unit, Nagpur **unless otherwise exempted under GFR, 2017**. Cash and cheque will not be accepted. **Quotations received without earnest money shall be summarily rejected without assigning any reason thereof, applicant shall not have any right to represent against it, even if, his quotation happens to be lowest.** The earnest money shall be returned to the unsuccessful bidder after the finalization of the contract.

18. The successful bidder shall give performance security in the form of Bank Guarantee from a scheduled commercial bank amounting to 5% of the total estimated cost for the period of contract in favor of Administrative Officer, DGGI, Nagpur Zonal Unit, Nagpur. Performance Security should remain valid for a period of One Year beyond the date of completion of all contractual obligations of the contractor. The Performance Guarantee Security deposit will be refunded only after the expiry of the contract.
19. ‘Tender Form’ shall be collected from the Senior Intelligence Officer the Directorate General of Goods and Service Tax Intelligence, Aurangabad Regional Unit, Aurangabad (Landline No. 0240-2482202).

5. PAYMENT OF MONTHLY BILLS:

The contractor shall submit the bill for every month by the 1st day of next month – duly certified by the Caretaker/IO In charge. No interim bills will be entertained. Payment will be made by e-payment through PFMS within a month from the date of submission of bill provided there is no dispute in respect of rates, quantity and quality of work and on the basis of endorsement made by the respective caretaker. The payment is subject to TDS applicable under the Income Tax Act, 1961.

PENALTY:

In addition to cutting of wages at the rates for the time being in force, an additional penalty of Rs. 500/- per day per worker will be imposed, in case the person fails to carry out the housekeeping services due to his absence or any other reason.

6. Mode of submission of bids:

The sealed tenders should be addressed to:- “The Deputy Director, Directorate General of Goods and Services Tax Intelligence (DGGI), 2nd Floor, Sanchar Sadan, Cannaught Place, N-5, CIDCO, Aurangabad-431003”. The bidders are required to submit two bids, i.e., Technical bid and Financial bids separately in two different sealed envelopes in the prescribed proforma which may be obtained from this office. In the technical bid, the bidder will provide (i) Details of his PAN number, GST registrations and details of ESIC, PF etc. (attach photo copy). (ii) Details about his experience in the field, and the other organizations for which he is providing such services. (iii) Details regarding compliance of statutory laws, number of persons proposed to be deployed, etc. In the commercial/financial bid he will submit the quotation for his charges. It should be written boldly on top of both the envelopes as ‘TECHNICAL BID’ and ‘FINANCIAL BID’. Both the envelopes should be submitted in a single sealed cover duly addressed and superimposed with words ‘QUOTATIONS FOR HOUSEKEEPING SERVICES FOR THE PERIOD 01.01.2021 to 31.12.2021’ on top. The service providers will be short listed on the basis of their technical
competency after opening of technical bids. Financial bids of only those bidders who are short-listed on the basis of Technical Bid will be opened.

7. **THE LAST DATE FOR RECEIPT OF SEALED TENDER IS 22.12.2020 UPTO 18.00 hrs.** Bids received later than the stipulated date and time will not be considered under any Circumstances. The tenders will be opened on 23.12.2020 by the Tender Evaluation Committee, where the representatives of the bidder(s) are requested to be present.

8. The tender details are available on [www.cbic.gov.in](http://www.cbic.gov.in)

ANY CLARIFICATION IN THE MATTER AND/OR FOR INSPECTION OF THE PREMISES, PRIOR APPOINTMENT MAY BE MADE WITH Sr. INTELLIGENCE OFFICER, DGGI, AURANGABAD REGIONAL UNIT, AURANGABAD.

TELEPHONE NO. : 0240-2482201/02.

*Sd/- 02.12.2020*  
(DR. GANESH POTE)  
DEPUTY DIRECTOR  
DGGI, AURANGABAD REGIONAL UNIT

Copy to:

1. Notice Board of DGGI, Aurangabad Regional Unit, Aurangabad.
2. webmaster.cbic@icegate.gov.in. The Directorate General of System, New Delhi, with a request to upload the tender on CBIC website (www.cbic.gov.in).
**PROFORMA FOR TECHNICAL BID**

1. Name of the Party :-

2. Postal address :-

3. Telephone No :-

4. Mobile No :-

5. Name of Contact Person/ Authorized:-

6. Mobile No of Authorized Person :-

7. Permanent Account Number (PAN):-

8. GST Registration No :-

9. Employees Provident Fund Registration No :-

10. Employees State Insurance Corporation Registration No:-

11. Shop Act Licence No & Date:-

12. Contract Labour Act Licence No & date its Validity period:-

13. Name & address of Customer to whom House Keeping & cleaning Service Provider :-

14. Details of experience in the field :-

   (Note:- **ATTACH ATTESTED PHOTO COPIES OF ABOVE ALL DOCUMENTS**)

15. Financial soundness certificate details. The solvency certificate should not have been taken prior to one month from the date of issuance of the tender (**attach original letter of Bank**).

**DECLARATION**

I/We undertake that I/We have carefully studied all terms and conditions of the contract as indicated in Technical bid and I shall abide by them .I /We also understood the parameters of the proposed scope of work in Technical bid and shall abide by them also .

I/ We hear by certify that the information furnished above is true and correct to the rest of my/our knowledge. I/we understand that in case, any deviation is found in the above statement at any state, I/ We will be blacklisted and will not have any dealing with the Department in future.

Signature of Authorized Signatory with date:

Name of the Firm:
PROFORMA FOR FINANCIAL BID

1. Name of the Tenderer :-

2. Full address (with Telephone & Fax Number):-

3. Rate per Sq. Ft. Per month (without Material):-(including all Taxes & EPF/ESIC/GST etc)

4. No of Labourers proposed to be engaged (including one supervisor)

5. Total amount to be paid per month :-

   (Including all taxes, amounts to be paid under various Statutory Acts and Commission charged, if any)

6. Validity period of rates:-

   Rates should be indicated in both figures and words. If there is any difference between the two said rates, the rates quoted in words will prevail.

DECLARATION

I hereby certify that the information furnished above is true and correct to the best of my/our knowledge. I understand that in case, any deviation is found in the above statement at any stage; I/ we shall be blacklisted and will not have any dealing with the department in future. It is further submitted that the areas specified in the Tender verified and found correct. We shall not raise dispute in the areas specified.

Signature of Authorized Signatory with date:-

Name of the Firm:-

Seal:-