



भारत सरकार/Government of India

वित्त मंत्रालय, राजस्व विभाग

Ministry of Finance, Department of Revenue

करदाता सेवा निदेशालय,

Directorate General of Taxpayer Services,

अहमदाबाद क्षेत्रीय इकाई

Ahmedabad Zonal Unit

5 वीं मंजिल, आई-द एड्रेस, सोला फ्लाईओवर के पास

5th Floor, I-The Address, Near Sola Flyover

एस जी हाइवे, अहमदाबाद-60

Off S. G. Highway, Ahmedabad-380060

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F. No. I/(7)/OTH/2/2020-Admn

Dated: 10/08/2022

NOTICE INVITING QUOTATIONS FOR NON-COMPREHENSIVE AMC OF AIR CONDITIONERS

Sealed quotations are invited from experienced and reputed firms for Non-comprehensive AMC for 14 Air Conditioner installed in DGTS, AZU, Ahmedabad. The eligibility criteria conditions governing the AMC and list of items are mentioned in Annexure I, II and III respectively.

2. Interested firms are requested to quote rates per Air-Conditioner for the period of one year. The quotations of only those firms, who satisfy the eligibility criteria and conditions governing AMC (as laid down in Annexure-I and II), will be considered. Interested firms must submit Quotation in Sealed Cover superscribed as "Quotation for Non-comprehensive AMC of Air Conditioners" at the below mentioned address:

**Office of the Principal Additional DG
Directorate General of Taxpayer Services
5th Floor, I-The Address, Near Sola Bridge,
Off S.G. Highway, Ahmedabad-380060**

Latest by 12.00 Hrs of 31.08.2022

Date & Time of Opening of Tender: 12.00 Hrs on 31.08.2022

3. Details of tender can also be accessed on departmental website www.cbic.gov.in. No bid, received after the stipulated date, will be entertained. The tender document may be downloaded from the website cbic.gov.in.

4. This office reserves the right to reject any / all quotations without assigning any reasons whatsoever.

Lovely Garvasis
(Lovely Garvasis)

Additional Assistant Director (DGTS),
AZU, Ahmedabad.

Copy to: Notice board.

Eligibility criteria for Non-comprehensive AMC of Air-Conditioners

- The firm intending to submit the quotation shall be a reputed organization in the field of maintenance of Air Conditioners.
- The firm should have undertaken AMC for at least one Central Government Department / Public Sector Unit (PSU), in any of the previous 3 years in Ahmedabad and should have provided the support from their local offices at the designated customer sites.
- The firm's contract should not have been terminated before the expiry of the full term, in any of the previous years or current year.
- The firm must have expertise in the field of maintenance of Air Conditioners and its Service Engineers must be knowledgeable enough to troubleshoot any problem related to Air Conditioners.
- The firm should provide its contact details such as contact numbers, email ids etc. for immediate contact in case of emergency.
- An office of the Service provider must be located in Gujarat.

Conditions Governing AMC

This office doesn't bind itself to accept the lowest quotation and reserves the right to reject any or all the quotations received without assigning any reason whatsoever. Quotations in which any of the particulars and prescribed information are incomplete in any respect or the prescribed conditions are not fulfilled, are liable to be rejected.

The contractor will have to handover all the machines in working condition at the time of completion of contract.

The maintenance service by the firm shall include quarterly preventive service and breakdown maintenance of all Air-conditioners of this Directorate.

The party will carry out the repairing of the whole unit and parts thereof at their service stations or in the Directorates office.

If the air-conditioner is taken out for major repair service, another air conditioner should be provided in place of existing failing which Rs. 500/- will be deducted from the bill for each defaulted day.

The contractor has to deploy 1 technician on regular basis for the servicing and attending breakdown of machines.

On breakdown of any machine, call should be attended immediately on the same day failing which Rs. 300/- will be deducted from the bill for each defaulted day.

The charges regarding shifting of Air Conditioners will be covered in this Annual Maintenance Contract itself.

This contract will be effective for a period of one year from the date of award of contract. The payment of this contract will be made on quarterly basis subject to availability of the fund.

The Principal Additional DG reserves the right to terminate the contract at any time if the service of AMC vendor is not found to be satisfactory.

List of items

Air Conditioners

Sr. No.	Type	Quantity
1.	Split Air Conditioner	13
2.	Cassette Air Conditioner	1