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विशेष सचिव एवं सदस्य

A. K. Pandey
Special Secretary & Member



भारत सरकार

वित्त मंत्रालय

राजस्व विभाग

केन्द्रीय अप्रत्यक्ष कर एवं सीमा शुल्क बोर्ड

नार्थ ब्लॉक, नई दिल्ली-११० ००१

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Dear Colleagues,

Thirty-seven years is indeed a long time in the history of an organization and as a witness, I deem it appropriate to take this opportunity to pen down my experiences while bidding good bye to all my colleagues and friends of CBIC, from the organization.

2. My journey in the department began as a probationer in 1983. In 1985, I was posted to Kolkata Customs, where I worked for four years. This was followed by a stint in the Directorate of Revenue Intelligence in Lucknow for more than six years. After spending almost ten years in customs and anti-smuggling work, my very first tryst with central excise was in Faridabad, where I handled a heavy division and preventive for almost two years. On promotion as Deputy Collector (present day JC), I was transferred to Allahabad. In 1999, I went to Mumbai, where I served the department on both sides i.e. Customs as well as Excise.

3. My elevation as Commissioner took me to Daman in 2004, followed by Chennai and finally Nashik, where I spent six long years, first as a Commissioner (Appeals) and thereafter as an executive Commissioner. My last posting in the grade of Principal Commissioner was in Nagpur in 2015, before I got promoted in 2017 and served for two years in Nagpur Zone as Chief Commissioner/Pr. Chief Commissioner, with additional charge of Pune and Bhopal Zones, being entrusted to me for some time. I also headed the DGGI as its Principal DG from January 2019, a charge which I held concurrently for almost a year, after being elevated as Member CBIC in February, 2019.

4. As is evident, I have traversed through the length and breadth of the country in this truly glorious department. The service has given me immense opportunity to build relationships with colleagues and juniors, all across India, which I shall cherish, for as long as I am around. I have also grown professionally through the usual grind, which all of us encounter, in the course of our careers. I have learnt, even unlearnt and am still learning as time has come knocking on my door to say that your journey in the department is now over.

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5. In my own humble way, I have tried to give my best to the department in a myriad of ways and for reasons of brevity, it may not be possible to recount every such effort. However, in particular, as Member (Administration), I took upon myself, among others, the gigantic task of carrying out regular promotions in SAG grade for 1990 to 2001 batches and I can say with some degree of satisfaction that I take justifiable pride in seeing the fruits of efforts taken, before I demit office. Surely, this could not have been possible, without the astute leadership of Finance Secretary, Dr Ajay Bhushan Pandey & the then Chairman Shri P.K Das and unstinted support of DGHRD team, led by their most able DG, Shri Balesh Kumar. Similarly, I cannot forget to mention the hardwork and cooperation of all the officers of Nagpur Zone, particularly, the then Commissioner, Shri Ashish Chandan (now ADG, DGGI, Nagpur), who, at my behest, took upon the task of resolving long standing cadre related issues, and smooth roll out of GST in the entire zone, in true mission mode.

6. The one sure lesson that I take away and do not hesitate to share with all of you is that an organization is only as good as persons who man it. Our individual technical competence and brilliance are, no doubt, asset to the department but at senior level, we must build good all-round equation with all colleagues to get best out of them. Men and women are not mere cogs in the machine. They are living human beings with strengths and weaknesses and a good leader should always be conscious of that.

7. As I exit the portals of North Block today, I whole heartedly wish all the officers of this department and their families all the very best in their personal and professional lives. In particular, I wish them to remain hale & hearty specially in torrid times of corona pandemic.

With *kind regards,*

Yours *Sincerely,*

A.K. Pandey
(A.K. Pandey)

Chairman, CBIC

Member, CBIC

All PCC/Pr.DG of CBIC

All Pr. ADG/Pr. Commissioner/ADG/Commissioners of CBIC