To,

All Chief Commissioners/ Director Generals of Customs, Central Tax and Central Excise

Dear Sir,

**Subject: Advisory on Printers in field**

Currently as part of Project Saksham, Standalone printers are not covered. But DG Systems has been receiving lot of requests from sites for providing guidelines for procurement of Standalone printers.

2. Following are the guidelines which should be taken into consideration while procuring standalone printers:

   i. Post Script, PCL5 and PCL6 compatible printers
   ii. Windows 10 compatible printers

3. It is suggested that once a printer model is finalized by the sites, the compatibility of the same should be confirmed from Citrix team (email: si.citrix@icegate.gov.in) or CBEC LANWAN team (cbec.lanwan@icegate.gov.in) before procuring the printer.

Yours faithfully,

(Prashant Kumar Sinha)
Additional Director General
(Lan/Wan)