Chennai Customs Zone has played a crucial role in the realm of ‘Trade facilitation’ and ‘Ease of doing Business’ through several digital initiatives. Uncleared/Unclaimed Cargo module and interactive Warehouse module have already been brought under digital mode. Radio Frequency Identification (RFID), a Public Private Partnership in association with National Container Freight Association (NACFS) has brought about a sea change with value addition to the supply chain. Technological preparedness of this zone was commended by Chairman CBEC Shri Najib Shah while inaugrating the export module of RFID at Chennai Port on 01.06.2016. While expressing his happiness, Chairman CBEC highlighted the enhanced efficiency and Reduction in dwell time & transaction cost that RFID shall bring about. The RFID based container tracking module was also presented before senior officers of CBEC during Rajaswa Gyan Sangam (17.06.2016) wherein Chairman (CEBC) urged senior officers to replicate these system to facilitate trade.

The import Module of RFID was operationalized when Ms. Vanaja N. Sarna Special Secretary and Member (Admn) inaugurated Advanced X-Ray Inspection System (AXIS) on 16.09.2016. With the roll out of modules for RFID(Import), Bond and Bank Guarantee Monitoring Unit (BBMU) and AXIS on the same day at Chennai Customs Zone, she stated that these digital initiatives shall facilitate seamless movement of cargo and secure end to end movement in the global supply chain. Member directed senior officers present from other zones to emulate the best practices of Chennai Customs in the interest of trade.

While interacting with officers of Customs, Central Excise and Service Tax on 17.09.2016, Member(Admn) highlighted the enhanced role of CBEC officers in the post- GST scenario.